

Quickstart Guide

Connecting to a VPN server

After the installation process has finished, open the Datho VPN software, select your desired server by clicking on it, select your desired protocol and then click on the connect button. It will take a couple of seconds for the software to establish the connection, once the connection is ready the software will alert you.

What server is right for me?

The right server for you depends on what you want to do once you are connected to Datho VPN. If you simply want to secure your connection then it's best to select the server with the lowest latency (ping), if you want to access a website that is only available in certain countries (say Netflix & USA) then select a server from that specific country.

How do I select the server with the lowest latency?

You can find the lowest latency server by ordering the available servers based on latency. You can do this by simply clicking on the "Response" word at the top of the server list.

How do I select a server in a specific country or city?

You can do this by simply clicking on the word "City" at the top of the server list.

Windows App Help

File>Send to Tray

Sends the Datho VPN software to the system tray. The system tray is the section located on one end of the taskbar. This is the place where you usually find the icons for the system volume, anti-virus software and other applications on your computer.

File>Forget Credentials

If you have previously saved your login credentials by checking the "Save Login Credentials" option, this will force the software to forget the saved information. If you leave this option checked it will remember the credentials again the next time you login.

File>Exit

This will shut down the Datho VPN software and terminate any existing connections.

Preferences>Save Login Credentials

Enables the Datho VPN software to remember your login credentials. If this option is not selected you have to manually input your credentials every time you wish to use the software.

Preferences>Start Datho VPN when Windows starts

Launches the Datho VPN software when you boot up your Windows system. This will not automatically connect you to a VPN server, if you wish to do that, select this option along with the “Connect automatically when Datho VPN starts”.

Preferences>Windows8: Enable OpenVPN

Allows you to select OpenVPN as your protocol choice. This requires the installation of OpenVPN on your computer. [Learn more about OpenVPN](#).

Preferences>Connect Automatically when Datho VPN Starts

Allows you to connect to the Datho VPN network as soon as you start the software application. There are several methods by which the server is selected:

Last server used - Selects the last Datho VPN server you accessed in your previous session.

Closest server by network latency - Selects the server, which has the lowest ping response time.

This Server - Allows you to manually select a server to connect to.

Protocol - Allows you to select the default protocol that your automatic connection uses. You can choose between OpenVPN UDP, OpenVPN TCP, PPTP or L2TP.

Connection>View Log

Opens the log viewer. The log viewer allows you to view process instance information. Usually Datho VPN Support will request a copy of your log if you're experiencing a problem with your connection.

Connection>Check IP Address

Displays the IP Address that you are connecting from as well as the geo-location that Google identifies with that IP address.

Support>FAQ

Opens the Frequently Asked Questions page on DathoVPN.com

Support>Main Support Page

Connects you to the Datho VPN support page where you can report any issues that you

may have.

Support>About Datho VPN

This will take you to a webpage where you can learn more about Datho VPN and it's history.

Support>Collect and Send Support Data

This allows you to report any issues that you may have from withing the Datho VPN software as well as specifying an email address that can be used by support to contact you.

Mac OSX app Help

DathoVPN>About DathoVPN

This will take you to a webpage where you can learn more about Datho VPN and it's history.

DathoVPN>Forget Credentials

Enables the Datho VPN software to remember your login credentials. If this option is not selected you have to manually input your credentials every time you wish to use the software.

DathoVPN>My Account

This will take you to your account control panel where you can manage subscriptions, download software and configuration files.

DathoVPN>Preferences

Opens the preferences menu.

DathoVPN>Quit DathoVPN

This will shutdown the Datho VPN software and terminate any open connection.

DathoVPN>Preferences>Start DathoVPN on login

Launches the Datho VPN software when you boot up your Mac OSX system. This will not automatically connect you to a VPN server, if you wish to do that, select this option along with the “Connect automatically when Datho VPN starts”.

DathoVPN>Preferences>Automatically check for updates

This allows the DathoVPN software to constantly check for updates from dathovpn.com. These updates will be installed in the background so that you will always have the most up to date version of the software.

DathoVPN>Preferences>Remember username and password

Allows DathoVPN to save your login credentials. If this option is not enabled you will have to manually input your login credentials every time you wish to use the software.

DathoVPN>Preferences>Connect Automatically when DathoVPN starts

Allows you to connect to the Datho VPN network as soon as you start the software application. There are several methods by which the server is selected:

Last server used - Selects the last Datho VPN server you accessed in your previous session.

Closest server by network latency - Selects the server, which has the lowest ping response time.

This Server - Allows you to manually select a server to connect to.

DathoVPN>Preferences>Default Protocol

Allows you to select the default protocol that you wish to use. You can choose between OpenVPN UDP, OpenVPN TCP, PPTP or L2TP

Connection>View Log

Opens the log viewer. The log viewer allows you to view process instance information. Usually Datho VPN Support will request a copy of your log if you're experiencing a problem with your connection.

Connection>Check IP Address

Displays the IP Address that you are connecting from as well as the geo-location that Google identifies with that IP address.

Support>FAQ

Opens the Frequently Asked Questions page on DathoVPN.com

Support>Main Support Page

Connects you to the Datho VPN support page where you can report any issues that you may have.

Support>Collect and Send Support Data

This allows you to report any issues that you may have from within the Datho VPN software as well as specifying an email address that can be used by support to contact you.